

FOR Muhlenberg County, Kentucky
Community, Town or City

P.S.C. KY. NO. 2

1st Revised SHEET NO. 9

CANCELLING P.S.C. KY. NO. 2

Original SHEET NO. 9

Muhlenberg County Water District
(Name of Utility)

RATES & CHARGES

E. SPECIAL NON-RECURRING CHARGES:

Connection/Turn-on Charge	\$15.00	
Field Collection Charge	35.00	
Late Payment Penalty	10%	
Meter Relocation Charge	Actual Cost	
Re-connection Charge	\$50.00	(1)
Returned Check Charge	25.00	
Service Call/Investigation	35.00	

CANCELLED
JUN 01 2019
KENTUCKY PUBLIC
SERVICE COMMISSION

DATE OF ISSUE August 2, 2016

Month / Date / Year

DATE EFFECTIVE September 1, 2016

Month / Date / Year

ISSUED BY *Craig Roll*

(Signature of Officer)

TITLE Superintendent 2-27-16

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Talina R. Mathews
EXECUTIVE DIRECTOR

Talina R. Mathews

EFFECTIVE

9/1/2016

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED
JUN 01 2019
KENTUCKY PUBLIC
SERVICE COMMISSION

FOR Muhlenberg County, Kentucky
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. _____

CANCELING P.S.C. KY. NO. 1

SHEET NO. _____

Muhlenberg County Water District
(Name of Utility)

RULES AND REGULATIONS

- f) Returned Check Charge: Will be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault.
- g) Service Call/Investigation Charge: Will be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer.

E. Credit/Debit Cards. When available, all customers may pay their bill by credit or debit card. This method of payment may be made in person at the utility office or by telephone.

If on the bill due date, an attempt to pay the credit or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after the due date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the card is denied, the same rules and above apply, in addition to service being disconnected.

If a customer makes a payment by credit card, the utility will assess a fee equal to that charged to the utility by credit or debit card processing company to process the transaction. Prior to processing the transaction, the customer will be informed of the fee amount. The fee will be calculated as follows:

1.7% of the bill plus 20 cents per transaction for Visa, Master Card and Discover.

ACH/Bank Drafts: All customers may pay their bill by ACH or Bank Draft. The charge for using this method is 15 cents per transaction.

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____
Month / Date / Year

ISSUED BY [Signature] _____
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
5/21/2008
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By [Signature]
Executive Director